

ChemFORWARD PRIVACY POLICY

This Privacy Policy is part of the Terms and Conditions for ChemFORWARD Services (“Terms” and other capitalized terms are used as defined in the Terms), and describes how ChemFORWARD may collect, use and handle your personal information when you use the ChemFORWARD Services.

Information You Provide

ChemFORWARD collects and uses the following information to provide, improve, promote and protect the ChemFORWARD Services:

Account Registration. As part of the registration process, we may ask you to provide, and if you provide we will associate with your account, information such as your name, email address, phone number, and billing information including your physical address. You may edit your account information at any time by signing into your account.

ChemFORWARD Services. When you use the ChemFORWARD Services, we may collect certain information about the device(s) from which you access the ChemFORWARD Services, such as your device and operating system type, identifiers associated with your device, including your IP address, geographic location, the webpage you visited before coming to the ChemFORWARD website, and your usage of the ChemFORWARD Services.

Analytics and Behavioral Information

We may collect analytics data, or use third-party analytics tools such as Google Analytics, to help us measure traffic, user events, and usage trends for the ChemFORWARD Services and to understand more about the demographics of our users. We may also track analytics data and viewing activity of content created by or hosted on the ChemFORWARD Services. You can learn more about Google’s practices at <https://policies.google.com/technologies/partner-sites> and view its currently available opt-out options at <https://tools.google.com/dlpage/gaoptout>.

How We Use This Information

In general, ChemFORWARD uses personal information to facilitate your use of the ChemFORWARD Services, to provide you with information and services you request, to communicate with you about the ChemFORWARD Services, to bill and process payments for any ChemFORWARD Services you purchase, and to administer, assist with and improve the operation of the ChemFORWARD Services.

In addition, if you so indicate in your Account Preferences, we may use the information we collect to send you news and product and service updates and for other marketing, informational, product development and promotional purposes relating to the ChemFORWARD Services.

How We May Share This Information

Third-Party Service Providers. ChemFORWARD may rely on trusted third parties to help provide, improve, protect and promote the ChemFORWARD Services. We may share your

personal information including your billing information with other third parties, such as payment processors, who help ChemFORWARD provide the ChemFORWARD Services. These third parties will access your information only to perform tasks on behalf of ChemFORWARD and in compliance with this Privacy Policy.

Law Enforcement and Other Government Entities. ChemFORWARD may disclose your information to government or law enforcement officials if we determine that such disclosure is reasonably necessary to (a) comply with the law; (b) protect any person from death or serious bodily injury; (c) prevent fraud or abuse of ChemFORWARD or our users, or (d) protect the intellectual property rights of ChemFORWARD or our licensors.

Other. In addition, information about ChemFORWARD customers, including personal information, may be disclosed as part of any merger, acquisition, financing, reorganization, change of control, sale or other transfer of all or a portion of ChemFORWARD's business by another company or third party, or in the event of bankruptcy or related or similar proceedings.

We may also provide aggregated, non-personally identifiable information to third parties for any legal purposes whatsoever.

Information Protection

ChemFORWARD maintains reasonable security measures to help protect your information from loss, destruction, misuse, unauthorized access or disclosure. These technologies help ensure that your data is safe, secure, and only available to you and those to whom you provide authorized access. However, no data transmission over the Internet or information storage can be guaranteed to be 100% secure.

From time to time when using the ChemFORWARD Services you may be directed to a third-party website that is beyond our control. ChemFORWARD has no control over any third-party websites, nor over how they may collect, distribute, or otherwise use, safeguard or store your personal information. ChemFORWARD is not responsible or liable for the conduct, content, policies or actions of any third-party website. Any third-party websites are linked to the ChemFORWARD Services only for your convenience, and your access to them is at your own risk.

Data Retention

ChemFORWARD will retain your information for as long as needed to provide the ChemFORWARD Services and for our internal business purposes, which may extend beyond the termination or cancellation of your subscription or user account, or until we receive a deletion request. Please contact us at accounts@ChemFORWARD.org if you wish to delete your account permanently from our systems. Please be aware that we will not be able to delete any content you have posted to third-party services.

Where Information is Stored; Special Note for Users Outside the United States

To provide you with the ChemFORWARD Services, we store, process and transmit information in locations in the United States. The ChemFORWARD website is hosted in the United States.

If you are a user accessing the ChemFORWARD Services from a location outside the United States, such as the European Union (“EU”), Asia, or any other region with laws or regulations governing personal data collection, use and disclosure, that differ from United States laws, please be advised that through your continued use of the ChemFORWARD Services, which are governed by United States law, this Privacy Policy and the Terms, you are transferring your personal information to the United States and you consent to that transfer.

Legal Basis for Processing in the EU

In the EU, the purposes for which we process your personal data are:

- where we need to perform the contract we are about to enter into or have entered into with you for the ChemFORWARD Services;
- where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests such as (i) to contact you and respond to your requests and inquiries; (ii) for business administration, including statistical analysis; (iii) to provide the ChemFORWARD Services to you; and (iv) for fraud prevention and detection; and
- where we need to comply with a legal or regulatory obligation in the EU.

We may also process your personal data on the basis of your freely given, specific, informed and unambiguous consent. You should be aware that you are entitled under the EU General Data Protection Regulation (“GDPR”) to withdraw your consent where that has been given, at any time. If you do this and we have no alternative lawful reason to process your personal data, this may affect our ability to provide you with rights to use the ChemFORWARD Services.

Please contact us at accounts@ChemFORWARD.org if you need details about the specific legal basis we are relying on to process your personal data where more than one legal basis has been set out.

EU General Data Protection Regulation

EU users’ specific rights and choices. If you are located in the EU or Switzerland, you have the following rights in respect of your personal data that we hold:

- **Right of access.** The right to obtain access to your personal data;
- **Right to rectification.** The right to obtain rectification of your personal data without undue delay where that personal data is inaccurate or incomplete;
- **Right to erasure.** The right to obtain the erasure of your personal data without undue delay in certain circumstances, such as where the personal data is no longer necessary in relation to the purposes for which it was collected or processed;
- **Right to restriction.** The right to obtain the restriction of the processing undertaken by us on your personal data in certain circumstances, such as where the accuracy of the

personal data is contested by you, for a period enabling us to verify the accuracy of that personal data;

- **Right to portability.** The right to portability allows you to move, copy or transfer personal data easily from one organization to another; and
- **Right to object.** You have a right to object to processing based on legitimate interests and direct marketing.

If you wish to exercise one of these rights, please contact us at accounts@ChemFORWARD.org.

You also have the right to lodge a complaint to your local data protection authority. Further information about how to contact your local data protection authority is available at http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm.

Changes

We may revise this Privacy Policy from time to time, with or without notice to you, by posting a copy of the most current version on our website and/or making it available through the ChemFORWARD Services. You are responsible for reviewing the Privacy Policy, and you will be deemed to have agreed to any modification or amendment to the Privacy Policy by your decision to continue to use or access the ChemFORWARD Services after the date on which the revised Privacy Policy is posted or made available through the ChemFORWARD Services.